

SUMMARY

Mr. Thompson is an Oracle Consultant with 8 years functional and technical implementation experience within the Manufacturing, Oil & Gas, Life Science, Publishing and Education sectors. With an expertise in Oracle Order to Cash, he has participated in several global implementations of the Order Management, Advanced Pricing, and Shipping Execution modules where his duties encompassed business process discovery, scope and design, module configuration, client training, and go-live support. Mr. Thompson also has assisted with the support of other Oracle modules that include Inventory, Costing, Telesales, Project Manufacturing, Purchasing, Account Receivables, Advanced Collections, iPayment (Payments) and System Administration. In addition to his functional skills, Mr. Thompson has extensive technical experience with custom Oracle forms and reports development, PL/SQL programming, and data analysis for the Oracle Enterprise Suite, SCT Banner and other Oracle-based systems.

IMPLEMENTATION EXPERIENCE

Scholastic

November 2007 – October 2008

Oracle 11.5.10.2 ERP Implementation

Senior Oracle Order Management, Account Receivables, and Advanced Collections Lead

- Performing Order to Cash process analysis for the implementation and consolidation of Scholastic's recently acquired business units scheduled to go-live end of the 2008 fiscal year.
- Gathering detailed requirements and composing functional design solutions across the Order Management, Advanced Pricing, Account Receivables, and Configurator modules.
- Providing impact analysis of new business requirements to current business processes and existing interfaces to legacy item, inventory, and financial systems.
- Assisting with process design and integration of a new drop shipment interface to a Scholastic third party vendor and distributor.
- Working with the ERP director to develop test schedule and resource plan to guide the IT organization through the remainder of the Oracle implementation effort.
- Instituting Oracle best practice by reviewing the existing environment for process improvement and resolution of outstanding issues within the Order Management, and Advanced Pricing modules.
- Implementing new business processes within the Account Receivables and Advanced Collections modules including but not limited to the implementation of Advanced Collections Territory Manager, streamlining the sales order prepayment process, troubleshooting existing iPayment issues, etc.
- Providing design review and initiating process improvements to the current revenue accounting process - a custom workflow that is modeled after and interfaces with legacy WMS, J.D. Edwards, and other financial systems.

Technologies Oracle Enterprise Suite 11.5.10.2, Toad, PL/SQL, SQL Plus, Dataloader, Workflow Builder

Dresser-Rand

May 2006 – November 2007

Global Oracle 11.5.10.2 ERP Implementation

Oracle Order Management, Advanced Pricing, & Shipping Execution Lead for France Operation

- Led the Order Management, Advanced Pricing, and Shipping Execution implementation for the client's initial system rollout located in Le Havre, France.
- Performed Quote to Cash process analysis and identified key business requirements in Le Havre and across the rest of the client's organization in an effort to establish global singular process.
- Performed core configurations for OM, Shipping Execution, and Advanced Pricing and assisted with Telesales, Inventory, and other system administrative tasks.
- Identified and assisted with the design of key client facing and operational reports across the Order Management, Project Manufacturing, and Project Accounting modules.

- Designed extension to the Shipping Execution that provides the ability to disassemble, package, and ship large scale products based on bill of material structure.
- Assisted in the setup of ITM and customization of Order Management workflows to integrate with Kewill to screen sales order and shipping transactions for export compliance.
- Designed and assisted with the development of workflow customizations to Order Management to automate the creation and assignment of projects and tasks to sales orders.
- Helped facilitate CRP and UAT testing events for all Quote to Cash modules.
- Organized and facilitated manual sales order conversion effort. Identified and mapped legacy sales order data, established sales order entry process, applied configurations specific to conversion, and assisted with data reconciliation.
- Developed the price list import process and facilitated the extraction, conversion, and reconciliation of price list data
- Provided go-live and post go-live support to the sales force, order management, warehouse, and shipping operations.
- Laid out post go-live blueprint for the planning operations group in Le Havre facility detailing recommended system enhancements and process improvements.

Oracle Order Management, Advanced Pricing, & Shipping Execution Lead for Germany Operation

- Assisted Dresser-Rand's German operations in the migration from SAP to Oracle.
- Led the roll-out of the Telesales, Order Management, Advanced Pricing, and Shipping Execution modules.
- Performed Quote to Cash process analysis and identified German specific legal requirements that resulted in a change to reporting or global singular process.
- Performed core configurations for Telesales, OM, Shipping Execution, and Advanced Pricing and assisted with Inventory, and other system administrative tasks.
- Developed testing plan and facilitated CRP and UAT testing events for all Quote to Cash modules.
- Organized and facilitated manual sales order conversion effort. Identified and mapped legacy sales order data, established sales order entry process, applied configurations specific to conversion, and conducted data reconciliation.
- Developed the price list import process and facilitated the extraction, conversion, and reconciliation of price list data.
- Provided go-live and post go-live support to the sales force, order management, warehouse, and shipping operations.
- Practiced AIM methodology in all aspects of process analysis, requirements gathering, design, and configuration.

Technologies Oracle Enterprise Suite 11.5.10.2, Toad, PL/SQL, SQL Plus, Dataloader

Stryker Orthopaedics

Deloitte Consulting LLP

World Wide Oracle 11.5.10 ERP Implementation

August 2005 – May 2006

Oracle Order Management Lead for US Operations

- Led the Order Management implementation for Stryker's North American operations encompassing the client's main inventory facilities and over 80 field sales offices.
- Conducted Order to Cash requirements gathering, map & gap analysis, and global business process design.
- Performed core Order Management configurations and provided assistance with the Advanced Pricing, Inventory, and Account Receivables modules.
- Facilitated development and testing of OM Workflow customizations which included custom OM workflows, views, and APIs.
- Conducted knowledge transfer sessions and assisted client with compilation of training materials, establishing class formats, etc.
- Provided OM go-live support for client's main distribution facilities.
- Led post go-live error resolution team for custom interface to outside WMS system (Boss) where initiatives included error recovery and root-cause analysis.
- Assisted the client's system administrative team in the role and responsibility mapping, profile options management, and concurrent request scheduling.
- Practiced AIM methodology in all aspects of process analysis, requirements gathering, design, and configuration.

Oracle Order Management Lead for Ireland (Cork and Limerick) Operations

- Assisted Stryker with the initial Order Management (Family Pack J) implementation for the client's Ireland operations.
- Evaluated the client's Order to Cash business process, identified existing environment gaps, and performed best fit analysis.
- Provided proof of concept and core configurations for Order Management, Shipping Execution, and Advanced Pricing and limited support for the Account Receivables and System Administrative modules.
- Conducted knowledge transfer with Cork and Limerick business owners to transition implementation efforts to the client.

Technologies Oracle Enterprise Suite 11.5.10, Toad, Mercury Test Director, PL/SQL, SQL Plus, Boss WMS, Dataloader

Diebold, Inc.
 Deloitte Consulting LLP
 World Wide Oracle 11.5.8 ERP Implementation

August 2004 – July 2005

Order Management Consultant for US, Australia, and China

- Assisted with the client's US, Australia, and China Order Management implementation efforts including analysis of Order to Cash business processes, process integration, module configuration, user acceptance testing, and knowledge transfer to system users.
- With a team of consultants, guided the client's sales force through scope and design of Order Management and other related modules (Advanced Pricing, AR, INV, Shipping, etc.).
- Co-led the integration testing efforts for OM that included testing of all major OM workflows (generic, drop ship, back-to-back, IR-ISO, etc.) in conjunction with Oracle Configurator.
- Assisted client's Human Resources division with HR, Advanced Benefits, Payroll, and OTL patch-set upgrades.
- Established automated regression and performance testing procedures using the QALoad and QARun software utilities for the HR and Payroll modules.

Order to Cash Process Lead for Latin American Implementation

- Led the implementation of Oracle Order Management (Family Pack H) for the client's Mexico City and Bogotá, Columbia corporate offices.
- Conducted Order to Cash scope and design sessions and assisted with process transformation to integrate with the client's global ERP business model.
- Performed configurations across the Order Management, Advanced Pricing, and Shipping Execution modules.
- Guided the client through design and testing of OM workflow customizations that streamlined the sales order entry, internal requisition, and internal sales order processes for sales conducted at Latin American marketing divisions but fulfilled through the client's US and China manufacturing facilities.
- Devised and executed legacy sales order migration plan for the entire Mexico City operations through data mapping, time and resource planning, determining legacy to Oracle data dependencies, etc.
- Provided OM training, knowledge transfer, and go-live support for the Mexican, Columbian, and Argentinean clients.
- Assisted with a number of OM dependent configurations across several modules including Inventory, Advanced Pricing, Shipping Execution, and Configurator.
- Provided post go-live support to the Mexico City users within the sales office and warehouse operations.
- Practiced AIM methodology in all aspects of process analysis, requirements gathering, documentation, and design.

Technologies Oracle Enterprise Suite 11.5.8, Compuware QARun and QALoad, Toad, Dataloader, PL/SQL, SQL Plus

OTHER EXPERIENCE

CyberSource
 Oracle R12 Payments Integration for Gucci

August 2008 – September 2008

Senior Oracle R12 Payments Consultant

- Worked with CyberSource, a credit card processor, to intergrate their services with R12 Payments (formely iPayment) under aggressive time constraints required by their pilot client, Gucci.

- Identified changes to R12 Payments module architecture from functional and technical standpoint. Based on these changes, drafted functional design and identified technical approach.
- Performed Payments configuration and worked with technical resources for Java servlet development.
- Developed R12 test plan and currently facilitating testing of Payments integrated solution from Funds Capture Manager and the Order Management and Receivables modules.
- Collaborated with Oracle support for design review and best practice approach.

Technologies Oracle Enterprise Suite R12, SQL Plus

Thomas Jefferson University Hospital
SCT Banner Enterprise Application Implementation and Support

September 2000 - June 2004

Oracle Systems Analyst and Developer for SCT Banner

- Technical consultant for the SCT Banner Enterprise system providing support to the university student body and the admissions, financial aid, accounts receivables, & faculty offices.
- Worked with a team of developers to gather requirements and develop a custom admissions interview management module with seamless integration to standard SCT Banner admissions functionality.
- Worked in conjunction with the University board of directors, departmental leaders, and client IT staff to create a centralized database across several Oracle systems to issue and maintain university-wide email accounts.
- Developed a number of custom reporting tools for several colleges within the University
- Performed SCT Banner system modifications utilizing PL/SQL and Oracle Forms and Reports Designer.
- Provided post go-live & Banner upgrade support.

Technologies Oracle Database 9i, Oracle Forms Designer 9i, Oracle Reports Designer 9i, Java, C/C++, PL/SQL, SQL Plus

COMPUTER SKILLS

Databases	• Oracle Database	• SQL Server	• Microsoft Access	• MySQL
Software	• Oracle E-Business Suite • Mercury Test Director • Data Loader	• Compuware QALoad/QARun • Oracle Forms & Reports Designers • Microsoft Visio	• SCT Banner • Toad • Microsoft Projects	
Languages	• SQL, PL/SQL, C/C++, Java, VB, Shell Scripting			
Operating Systems	• UNIX (HP, Solaris, Red Hat Linux)	• Windows (95, 98, NT, ME, 2000, XP)		

EDUCATION

Drexel University, Philadelphia, PA
Bachelor of Science in Computer Science
Minor in Mathematics
3.40 GPA on a 4.00 index

ADDITIONAL INFORMATION

Visit <http://www.bryanthompsononline.com/oracle> for publications and other professional materials. For more information regarding our firm visit <http://www.lexerdgroup.com>. References are available upon request.